

Prepare Your Property for the Big Chill

Dropping temperatures are the perfect setup for pipes to freeze. Fred C. Church would like to remind you to take the following precautions for these weather events.

It's a good idea to remind your employees to remain vigilant while walking around your properties and report running or standing water, no matter how insignificant they feel it may be. The more significant problem could be undetected behind a wall or in a ceiling.



A single burst pipe can release

4-8 gallons of water per minute.

How to protect your property's plumbing during a cold snap:

- · Regulate the thermostat in all your buildings. Keep the heat at the same temperature day and night during a cold snap, and leave it on at least 60 degrees if the building is empty.
- Let cold water drip from faucets supplied by exposed piping; even a trickle of water running through the pipes is pressure relief.
- Allow air to circulate by opening cabinet doors under bathroom or kitchen sinks.
- · Close garage or loading dock doors to keep warm air in, and close all doors and windows tightly.

Warning signs your pipes are frozen:

- Reports of lower-than-normal water pressure
- Visible frost on exposed pipes
- Strange odors coming from a drain

In the unfortunate event your organization has a claim, don't hesitate to contact your client executive directly or call our 24/7 claims line at 800-225-1865. Our dedicated claims advocates are ready to help you manage the process with your insurance carrier and get your claim resolved as quickly as possible.